

### **COVID RELIEF WORK**

6

A. F

India Future Foundation's support to India's most vulnerable

lind





### CONTENTS



INTRODUCTION	03
ARRANGING DELIVERY OF OXYGEN CYLINDERS, CONCENTRATORS	04
CILINDERS, CONCENTRATORS	
SUPPORTING PATIENTS IN GETTING COVID RECOVERY DRUG	06
RECOVERT DRUG	
ARRANGING OXYGEN BEDS, ICU AND	08
VENTILATORS FOR PATIENTS	
ENSURING SUPPLY OF MEDICAL	10
EQUIPMENT TO HOSPITALS	
COVID HELPLINE CHATBOT	12

INDIA FUTURE FOUNDATION

### INTRODUCTION

The Covid-19 pandemic disrupted the world and placed unprecedented demands on the Indian health system. The healthcare ecosystem became overburdened as it tried to balance the plethora of activities for controlling the pandemic and maintaining the supply chain of essential services. It became clear that organisations, civil societies and private sectors need to come forward to combat the pandemic.

Delhi being one of the worst affected cities by Covid-19, the capital's healthcare system was overwhelmed with spikes in cases. NCR region was equally affected as well. The exponential wave saw a rise in shortage of oxygen cylinders, ICUs, ventilators and covid recovery drugs. Due to the high demand, people faced much trouble in arranging these essentials themselves.

India Future Foundation (IFF) partnered with three of the largest covid centres in Delhi and NCR to ensure supplies of covid recovery drugs, arrange delivery of oxygen cylinders and concentrators, arrange oxygen beds, ICUs and ventilators. As the second wave overwhelmed the healthcare system, IFF partnered with Ujala Cygnus Healthcare Services to support its covid relief centres in Delhi. IFF supported the affected migrant workers and other vulnerable groups in the first wave of the pandemic. Similarly, IFF supported the healthcare system and the covid affected families to combat the second wave of the pandemic. IFF worked with covid care centres in Chhatarpur and Gurgaon to supply the essentials.

IFF set up a response team of volunteers to ensure no disruption in the supply chain operation. Volunteers being part of several other working groups and NGOs shared verified patient details with the patient's requirements for the recovery. The response team directly contacted the patient's family and arranged the requested support for the patient's recovery. The team remains in constant touch with the family to ensure no duplication of work is there in case the family finds any help through other NGOs or administration.





### ARRANGING DELIVERY OF OXYGEN CYLINDERS, CONCENTRATORS

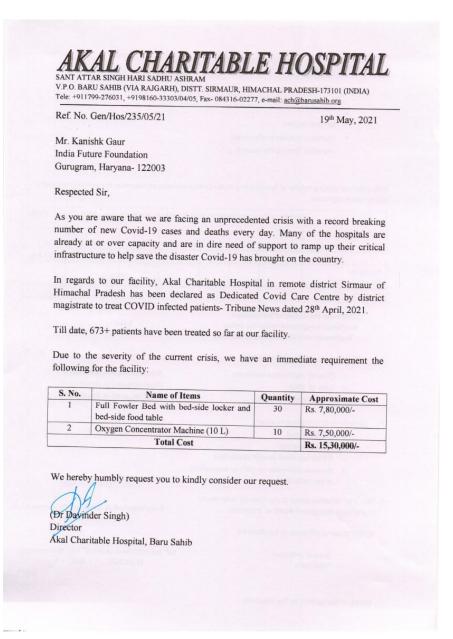
Hospitals requirement for oxygen cylinders and concentrators increased exponentially in the second wave of the pandemic. Several people took advantage of the supply and demand gap and started selling the oxygen cylinders in black. The prices of the oxygen cylinders tripled, and the charges of refilling the cylinders were higher than the standard charges.

The response team worked with suppliers in the open market to arrange oxygen cylinders and concentrators. The team arranged free oxygen cylinders and oxygen beds for those who could not afford them.



### ARRANGING DELIVERY OF OXYGEN CYLINDERS, CONCENTRATORS

Many hospitals functioned at overcapacity and needed support to ramp up their infrastructure to combat the Covid-19 pandemic. The team delivered the Oxygen Concentrators machine to hospitals through the support of partners.







#### SUPPORTING PATIENTS IN GETTING COVID RECOVERY DRUG

The patient's families often have to go to various pharmacies to get the prescribed drug. Remdesivir drug is one of the drugs prescribed for many critical patients. Due to the supply and demand gap, there was a rise in counterfeiting. Many people tried to earn money by scamming people and luring people to buy medicines in black.

IFF encountered many such people who were doing such scams. The response team maintained a verified database of pharmacies with the required recovery drugs and constantly updated the database with new information of pharmacies having the available recovery drugs.



### SUPPORTING PATIENTS IN GETTING COVID RECOVERY DRUG



(GOVT. OF NCT OF DELHI) <u>OFFICE OF THE SUB- DIVISIONAL MAGISTRATE (SAKET)</u> <u>NEW BUILDING COMPLEX, M.B.ROAD, SAKET, NEW DELHI.</u> <u>Tel. No. 011-29535190 (O): Email Address – sdmsaket@gmail.com</u> No:SDM/SKT/COVID-19/2021/245 Dated: 16/05/2021

To, Mr. Kanishk Gaur, India Future Foundation, New Delhi

Subject: Requirements for Sardar Patel Covid Care Center, Chattarpur, New Delhi

In view of the increase in the number of serious COVID cases in Delhi, it was decided to reopen the Sardar Patel Covid Care Centre in Chattarpur, Delhi. Further, to reduce the burden on hospitals, it was also decided that a 192 bedded ICU Facility is also started in the same premises. Your help is needed in organizing the resources for the same. Therefore, it is requested that following items are provided to the centre.

S.No.	Item	Quantity
1	Tab Nintib 150 mg	5000
2	Tab Perifinedone 200mg	5000
3	Tab Baricitinib 4mg	5000
4	Tab Tofacitinib 5mg	5000

The response team arranged covid recovery drugs to various requests from covid care centres and hospitals.





## ARRANGING OXYGEN BEDS, ICU AND VENTILATORS FOR PATIENTS

Many government hospitals faced a bed availability crisis while admitting critical patients. The team worked with private hospitals and covid relief centres to address this issue.

The team was in direct contact with hospital staff and management, which helped the patients get the appropriate treatment at the right time. The team also raised funds for patients who needed financial support.



# ARRANGING OXYGEN BEDS, ICU AND VENTILATORS FOR PATIENTS

The team arranged essential recovery drugs and ventilators to Chattarpur Covid Care Centre.

7	Ventilators	10
Thanking you.		Ankita Mishra, IAS SDM (Saket)





#### ENSURING SUPPLY OF MEDICAL EQUIPMENT TO HOSPITALS

Another challenge in combating the pandemic was the lack of medical equipment. Some hospitals were facing a shortage of medical equipment like ECMO and CRRT.

IFF volunteer team arranged the medical equipment by finding people renting these machines in the open market.



### ENSURING SUPPLY OF MEDICAL EQUIPMENT TO HOSPITALS

The response team supported Covid Care Centres with medical equipment and essentials like oximeter, digital thermometers, thermal scanner, sanitisers, medical gloves, vaporisers and N-95 masks.





### **COVID HELPLINE CHATBOT**

In these challenging times finding verified and accurate resource became a challenge for people. IFF in collaboration with the government, worked on covid resilience by working on WhatsApp Covid Helpline Chatbot in districts of Uttar Pradesh.

The verified government helpline provides citizens with critical information and a central repository of COVID-19 resources like covid test centres information, doctor consultation services, ambulance numbers, hospital information, oxygen cylinder booking and refilling information, covid centres details, and FAQs on Covid-19.



Are you COVID positive or feeling symptoms of COVID? Please confirm.

Enter 1 if You are COVID Positive Patient Enter 2 if You are not COVID Positive, but checking for services on behalf of COVID Positive Patient Enter 3 if You are not COVID Positive nor have friends/family COVID

Postive, but checking for services available.

To proceed further, please reply with the number in front of the question you want to be answered:

RT-PCR Test \*\*
 Doctor consultation \$\$
 Ambulance ##
 Order Medicines \*
 Hospital bed registration ##
 Oxygen Booking \*\*
 COVID Funeral Services \*\*
 Find out COVID Care centers ##
 Meal for COVID patients \*\*
 11 Covid-19 FAQs. !?
 Volunteer or Donate \$\$\$

For further details call District Helpline 1950.
To change language enter 10

1:18 PM





## THANK YOU